

## Quality Policy Statement

Land Sheriffs operates from our premises at Latton Bush Business Centre, Harlow CM18 7BL. Our Quality Management System (QMS) has been established, documented, implemented and maintained in accordance with requirements established in the international standard ISO 9001:2015. The QMS covers all operations associated with our provision of Security services to our clients.

Activities include:

- Mobile security patrols
- Suicide interventions
- Rail security
- ASB (anti-social behaviour) patrols on trains and stations
- Static site security
- Supply and use of Plant

All staff are required to comply with current legislation and support the aims, objectives and targets of the QMS. The Company is committed to all of our customers stated and implied requirements and on our own continual improvement. To minimise the occurrence of non-compliances, we shall:

- Comply with applicable legal requirements and other requirements (including client requirements) to which Land Sheriffs subscribes
- Set our own Quality objectives and work to meet and improve upon them
- Educate, train and motivate employees to carry out tasks in view of the QMS
- Control Quality regarding any outsourcing, including our suppliers, contractors and subcontractors
- Endeavour to collect, analyse and act upon post task information from clients and internal sources

Land Sheriffs is committed to continual improvement of Quality performance. We will look to continually improve the quality of:

- Meeting SIA Standards
- Meeting Industry and Client Standards
- Meeting our legal obligations
- Processing Customer and other Feedback
- Meeting Customer Requirements
- Health, Safety & Environmental impact of operations
- Retaining and recruiting Highly Effective & Motivated People
- Meeting market needs

This Policy will be communicated to all staff, contractors and suppliers and will be reviewed as a minimum annually.

Signed:



Name: **Tyler LeMay**

Position: Managing Director, Land Sheriffs

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Respect • Innovation • Collaboration • Integrity

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